HIGH TEAM

THE IT SUPPORT YOU DESIRE

COMPANY PRESENTATION



ABOUT THE COMPANY

High Team Ltd. was established in 2012 by professionals having more than 10 years' experience in the field of information technologies, united by the idea to provide high-quality integrated service. We specialize in the construction, maintenance of IT systems, integration between them and with existing systems in the company, the supply of quality comprehensive services in the IT field, providing the necessary hardware and software solutions. We render services in Bulgaria and around the world for companies of different Size and structure-from small businesses to multimillion companies.

HIGH TEAM
THE IT SUPPORT YOU DESIRE

THE IMPORTANCE OF IT SUPPORT

Modern workplaces require the use of more and more equipment and software. To keep up with all the news and meet the current requirements for information security, you need specialized skills. The choice of an external IT company is a solution that is suitable for any size company, because of the more reasonable cost and the broad range of the knowledge.

High Team will provide your organization with the IT services you need, and all you have to do is focus on the other essential parts of your business.



HIGH TEAM
THE IT SUPPORT YOU DESIRE

We Provide The IT Support You Desire!

200+
IT maintenance subscription contracts

11
Team members

13
Years of industry experience

€0.79M
Annual revenue for 2025

HIGH TEAM
THE IT SUPPORT YOU DESIRE

Partners

Lenovo 360
Intelligent Devices
2024 Gold

DELL Technologies
AUTHORIZED PARTNER

hp Business Partner

Microsoft
Cloud Solution Provider

Lenovo 360
Infrastructure Solutions
2024 Authorized

Acronis | GOLD SERVICE PROVIDER

ENGAGE
FORTINET ADVOCATE PARTNER
Integrator

Barracuda.
Authorized Partner

KASPERSKY lab
REGISTERED PARTNER

eset Authorised Reseller

poly | REGISTERED PARTNER

Jabra GN

HIGH TEAM
THE IT SUPPORT YOU DESIRE

Corporate clients

Strypes

ADALVO

ZENTIVA

Adecco

Lotus

Alvogen



Josef Adamec
Front-End Infrastructure Manager & Head of Global Support ZENTIVA GROUP

★★★★★

By „outsourcing model" we have started to collaborate with HIGH TEAM after our acquisition in Bulgaria. High Team and its technicians proove profesionality every day to ensure users needs and meet all customer requirements.

Giorgos Soulis
Cluster Head of IT Adecco Group Greece, Romania & Bulgaria

★★★★★

High Team has been managing to resolve all technical issues in a timely manner and we have always been completely satisfied with their performance. We do recommend them to anyone who needs professional IT services. High Team would be your excellent choice.

Boris Strashilov
General Manager, Lotus Pharma Bulgaria

★★★★★

From day one, High Team has proven to be a dependable and highly competent partner. Their team responds swiftly to requests, efficiently resolving technical challenges while maintaining a proactive approach to IT support. Their professionalism and commitment to quality service have greatly contributed to the smooth operation of our IT systems.

HIGH TEAM
THE IT SUPPORT YOU DESIRE

Business clients

ВиК - СТЕНЕТО

софийска филхармония

IDO DESIGN

Fenix TRUCKS

SOFIA INTERNATIONAL FILM FESTIVAL

МЕЖДУНАРОДЕН СОФИЯ ФИЛМ ФЕСТ

DONAU TRUCKS
IHR LKW PARTNER

ДОМ НА КИНОТО

SMART COMMUNICATIONS

bgs
accounting, taxes & consultancy

CANTUS FIRMUS

xplora
human digital

Bulgarian School of Politics
"DIMITRY PANITZA"
New Bulgarian University

наири
счетоводна кантора

Арт Фест
Art Fest

MOZAIKA

БТС

sofia development association
sda
асоциация за развитие на софия

HIGH TEAM
THE IT SUPPORT YOU DESIRE

SERVICES

Subscription maintenance agreement services

Based on our experience as computer support specialists, the trouble-proof and efficient operation of a system requires surveillance and routine maintenance as a must. The subscription maintenance agreements guarantee that you will get specialized assistance any time you need. This includes remote and onsite maintenance.

Incidental IT support

Incidental IT support aims to provide one-time assistance in the event of an incident.

HIGH TEAM
THE IT SUPPORT YOU DESIRE

Cybersecurity

Complete Cyber Protection – Advanced Antivirus, EDR & XDR Solutions

Ensure your business's resilience and security with a comprehensive range of cybersecurity solutions. From rapid disaster recovery to advanced threat detection through EDR and XDR technologies, protect your data and systems against cyberattacks, data loss, and operational disruptions. Stay prepared for evolving threats and maintain business continuity with tailored solutions that fit your unique needs.

Firewall Solutions: Safeguarding Your Digital Frontier

Firewall Solutions provide comprehensive protection for your network against external threats. The technology blocks unwanted traffic, ensures data security, and maintains business continuity. Rely on a reliable and fast solution to prevent cyberattacks and safeguard your digital assets.

HIGH TEAM
THE IT SUPPORT YOU DESIRE

Disaster Recovery – Minimize Downtime, Maximize Business Continuity

Ensure your business resilience with Acronis Disaster Recovery solutions.In case of software failures, cyberattacks, or hardware crashes, the service enables rapid recovery of your data and systems.The latest image backup is launched in a secure cloud environment within minutes, allowing companies to resume operations with minimal downtime – reducing losses and risk to their client

Microsoft 365 Backup – Protecting Your Emails and Documents

Many companies rely on Microsoft 365 to manage documents, emails, and communication.
Acronis Backup for Microsoft 365 protects all your Outlook mailboxes, OneDrive files, SharePoint data, and Teams messages.
In case of accidental deletion, malware, or technical issues, your data will be securely backed up and easily recoverable, ensuring uninterrupted business operations.

HIGH TEAM
THE IT SUPPORT YOU DESIRE

OTHER SERVICES

System integration

Connecting different computer systems and software products physically or functionally so that they work in a single functioning IT system. This includes designing and building a custom solution, integration with new or existing hardware and software, deployment and training.

Delivery of equipment

High Team maintains good relations with many suppliers of equipment and software in Bulgaria, thanks to which we offer a wide portfolio of products.

Data backup and recovery

We at **High Team** are familiar with different archiving systems and will advise you on choosing which one would be most efficient according to the specific case and budget.

Microsoft 365

High Team provides consulting services, delivery, activation of licenses, creation of accounts, migration of mailboxes to Exchange Online, implementation and administration of Microsoft 365.

Renting out a virtual server

High Team can support its clients with renting out a virtual server. Secure and cost-effective solution with regular data backup.

HIGH TEAM
THE IT SUPPORT YOU DESIRE



WHY IT SUBSCRIPTION MAINTENANCE AGREEMENT SERVICE?

- **Fast response – within 1 hour depending on the chosen plan**

Technical issues are resolved quickly to minimize losses and downtime.

- **Support when you need it**

Access expert assistance every business day from 9:00 AM to 6:00 PM.

- **Secure and reliable network**

Management of VPN, firewalls, and network devices for smooth operation.

- **Reliable backup and Disaster Recovery**

Minimizes data loss and ensures fast recovery in case of an incident.

- **Problem prevention before they occur**

24/7 monitoring of server and communication equipment. Preventive maintenance to avoid unexpected failures.

📍 With us, you get reliability, security, and peace of mind for your business!

HIGH TEAM
THE IT SUPPORT YOU DESIRE

CONTACTS

Address:
44A, Sveti Kipriyan Str.
1799 Sofia, Bulgaria

www.highteam.bg
e-mail: sales@highteam.bg

+359 885 007 525

HIGH TEAM
THE IT SUPPORT YOU DESIRE

HIGH TEAM

THE IT SUPPORT YOU DESIRE

